

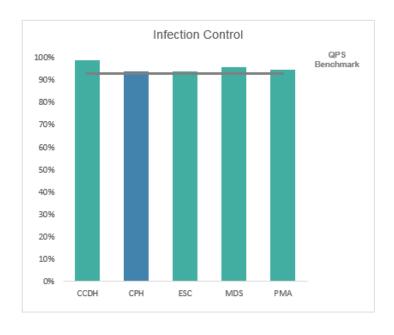
## **QPS BENCHMARKING**

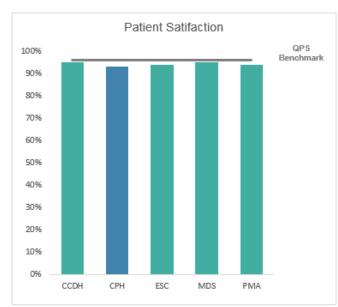
Chatswood Private Hospital (CPH) is part of the PresMed Australia (PMA) group of day hospitals. As part of our commitment to quality improvement, PMA adheres to the standards of the Quality Performing Systems (QPS) Benchmarking Group. QPS audits hospital data and measures our clinical outcomes against industry averages. CPH then uses these results to improve our patient care, service delivery and quality improvement.

Below are some key highlights from October to December 2019 quarterly results:

## October – December 2019 Results – Group Comparison

	CCDH	СРН	ESC	MDS	РМА	QPS Benchmark
Infection Control	99%	94%	94%	96%	95%	93%
Patient Satisfaction	95%	93%	94%	95%	94%	96%







- EPPING SURGERY CENTRE
- CENTRAL COAST DAY HOSPITAL MADISON DAY SURGERY
- METWEST SURGICAL
- LASER VISION CLINIC CENTRAL COAST